

# EDUCATION SERVICES



The **Education Services** team from the Healthcare business of Thomson Reuters delivers a wide variety of support services designed to help you realize the maximum value of your Micromedex® and MercuryMD® investment.

## TRAINING SERVICES

Whether you're a new user or seasoned expert, you'll learn to use our products more efficiently with the training resources available through Education Services.

- Pre-recorded online sessions — available to all customers, our on-demand online training sessions give your facility the tools to utilize your clinical knowledge solutions.
- Live web seminars — speak directly to an expert during a monthly online class.
- E-learning — interactive simulations give your clinicians the flexibility to learn at their convenience with hands-on practice.

*"We have found the Education Services program to be a tremendous value. We have increased usage for evidence-based clinical information and patient education by approximately 50% and 67% respectively."*

*"Would I recommend this training to others? YES! One 30-minute session saved me hours of inefficient research."*

*"I learned much more about the information — beyond drug information — included in Micromedex."*

*"The on-site training was invaluable. The scheduling was flexible, the training was concise, and the instructors were knowledgeable and responsive."*

*"The live seminars, recorded Webinars, and interactive tutorials are always available and extremely useful."*

## BENEFITS

- Get the most value from your Thomson Reuters product
- Save time by learning shortcuts and effective search strategies
- Jump-start beginners and new users through an overview of various products and functionality

## FEATURES

- Live and pre-recorded online training
- Awareness program featuring communication tools
- On-site training — training team members will develop a personalized presentation based on your audience and hold sessions at your preferred location.
- Instructor guides — detailed manuals created especially for those responsible for Thomson Reuters product training at your facility.

## ABOUT THOMSON REUTERS

Thomson Reuters is the world's leading source of intelligent information for businesses and professionals. We combine industry expertise with innovative technology to deliver critical information to leading decision makers in the financial, legal, tax and accounting, scientific, healthcare and media markets, powered by the world's most trusted news organization. With headquarters in New York and major operations in London and Eagan, Minn., Thomson Reuters employs more than 50,000 people in 93 countries. Thomson Reuters shares are listed on the New York Stock Exchange (NYSE: TRI); Toronto Stock Exchange (TSX: TRI); London Stock Exchange (LSE: TRIL); and Nasdaq (NASDAQ: TRIN).

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Call +1 877 843 6796, say the product name when prompted, then press '3' for customer support.

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